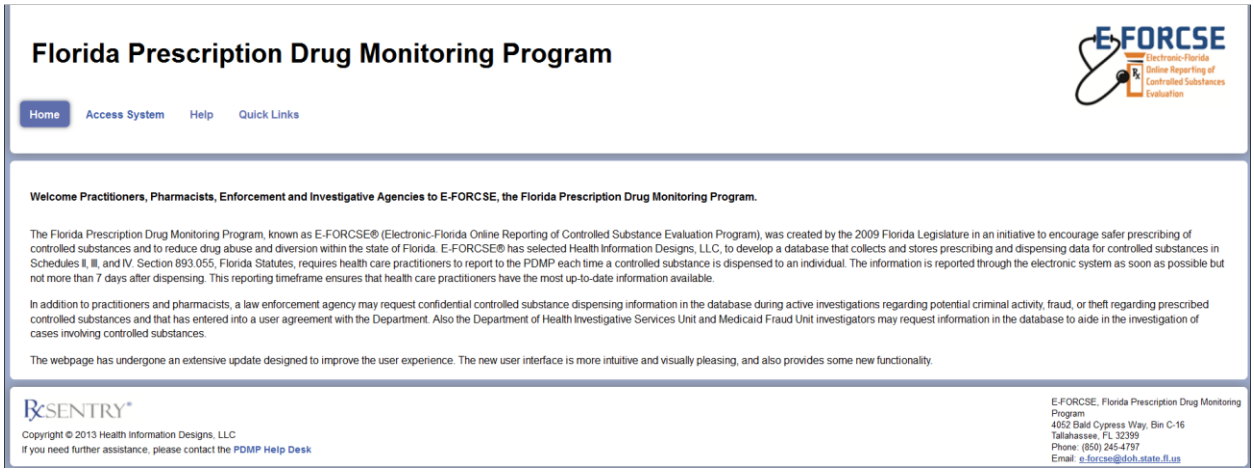
Florida PDMP Query Redesign FAQ

1. There is a new website design. Below is the new home page screen shot



2. To Log in:
    a. *Click* Access System at the top of the page.
    b. Then *Click* Login on the left side of the screen.

3. You will then see a forced update page that will ask you to update your Email address, enter a Security Question, as well as a few additional items.

4. After the forced update, to run a patient query:
    a. *Click* on Query link at the top of the page.
    b. Then *Click* Recipient Query on the left hand side.
    c. *Check* the Liability Box acceptance statement.
    d. Enter the patient information to run a query.

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5. A new feature, ***for prescribers only.*** is the Prescriber DEA Query under the Query section. This function uses your DEA number to view your prescribing history for a specified timeframe. For more detailed instructions please see the training guide located at http://www.hidinc.com/assets/files/flpdms/FL%20PDMP_Training%20Guide%20for%20Practitioners%20and%20Pharmacists.pdf

6. There is also a new feature for all users, called Search History Query, under the Query section. This function allows you to view an audit trail of all queries performed using your user ID for a specified timeframe. For more detailed instructions please see the training guide located at: http://www.hidinc.com/assets/files/flpdms/FL%20PDMP_Training%20Guide%20for%20Practitioners%20and%20Pharmacists.pdf

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